

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.188/2024-25/Chittoor Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. E. Subramanyam, Mungaramadugu (V),
Jambuivaripalli (P), Bangarupalem (M),
Chittoor District.

Complainant

AND

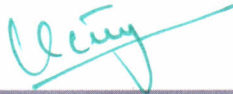
1. Superintending Engineer/O/Chittoor
2. Dy. Executive Engineer/O/Chittoor (R-1)
3. Executive Engineer/O/Chittoor

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 07.11.2024 at Bangarupalyam stating that he is having agricultural service connection SC.No.5611309000403 and the electrical lines connected to his service are damaged.



02. The said complaint was registered as C.G.No.188/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they replaced the damaged cable and resolved the issue.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, they replaced the damaged cable and resolved the problem. The complainant when contacted through phone admitted that the damaged cable was replaced and he also issued letter of satisfaction to that effect. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December 2024.

07/12/24

CHAIRPERSON

07/12/2024

Member (Finance)

7/12

Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Chaitany
07/12/24